

What Every Administrator Needs to Know About Conflict De-Escalation

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Overview:

While there is no guarantee that a tense situation will not escalate into a serious verbal or physical behavior conflict, it is important for an administrator to understand the influence s/he can have on the occurrence and outcome of a situation. This presentation will provide administrators with a framework to not only decrease the likelihood of intense behavior conflict, but also to respond appropriately to maintain a safe environment for staff and students.

Why do administrators need to learn skills?

- Change in society's behavior
- Change in students' behavior
- Emphasis in IDEA requirements
- Various parent and community groups advocating training
- Many different ways to respond; some effective, some not
- Authority figures do not automatically gain compliance

Topics:

- BIST (Behavior Intervention Support Team) brochure and planning guide
- Crisis Prevention Intervention CPI
- Sample Plan of Action
- Discipline Report document
- Crisis Team Plan, Guidelines, FAQ
- How To Be Good At Giving Bad News